

NEW Digital Inclusion Network for Kingston Voluntary & Community Groups



Share your achievements
What support do you need NOW?
What support will you need in future?

**Join Superhighways in
a new NETWORK space**

Agenda – April 2022

- ✓ Welcome, check in & networking
- ✓ Reflections / Feedback from last meeting
- ✓ Digital Buddies project update
- ✓ **Spotlight** – Isik Oguzertem, Director, Refugee Action Kingston
- ✓ Mark Byrne, Digital Inclusion Community Coordinator, Learn English at Home
- ✓ **What's currently available?** Resources, initiatives funding
- ✓ Info share – tips, challenges and activities
- ✓ Check out & help shape future meetings



Digi Buddies in Libraries - free digital support

Free digital support in your local library

What we offer?

Do you need some help to use your smartphone, tablet or other device? Bring it with you and ask a Digi Buddy. Or maybe you would like support to use the free library computers? We can help you get started and point you in the right direction for what you need.

Kingston College students are kindly volunteering their time as Digi Buddies across Kingston Library Service.



Thursdays 10am - 1pm (term-time only) until 7 July 2022:

- Kingston Library
- Surbiton Library
- Tudor Drive Library
- Old Malden Library
- Tolworth Library

Fridays 10am - 1pm (term-time only) until 8 July 2022:

- New Malden Library
- Hook and Chessington Library

<https://www.connectedkingston.uk/services/digi-buddies-in-libraries-free-digital-support>



Free digital support in your local library

Do you need some help to use your smartphone, tablet or other device? Or would you like support to use the free library computers? Kingston College students are volunteering their time as Digi Buddies across Kingston Library Service. Drop in during the times below.

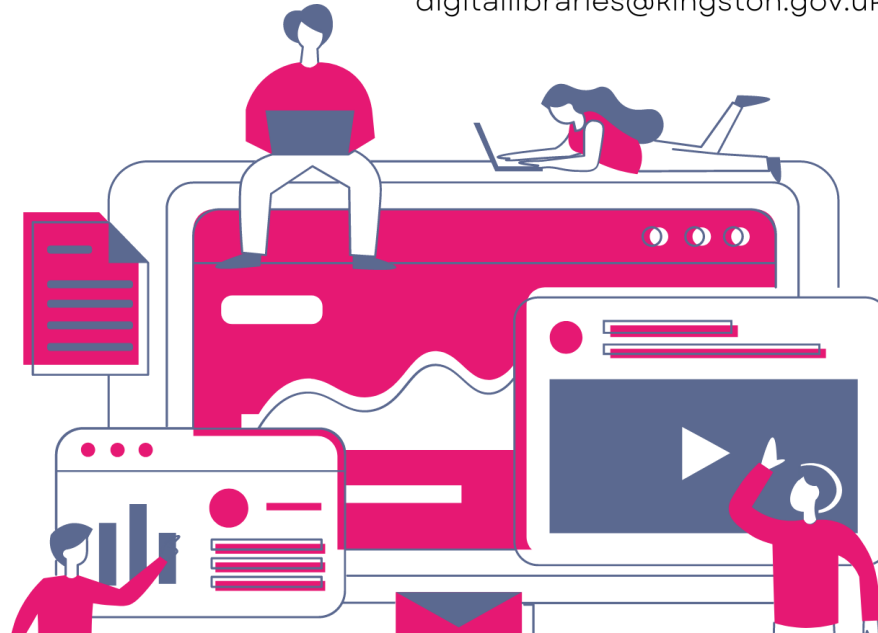
**Thursdays 10am - 1pm
(term-time only):**

Kingston, Tudor Drive,
Tolworth, Old Malden
Libraries

**Fridays 10am - 1pm
(term-time only):**

New Malden, Hook and
Chessington Libraries

For more information ask in the library or email
digitallibraries@kingston.gov.uk



Spotlight on –
Fundraising
for mobile
devices
for clients

REFUGEE
ACTION
KINGSTON



Spotlight on –

Digital
transformation /
inclusion

LEAH Learn English
At Home



**Resources /
related
initiatives &
funding
opportunities**

National

Databank



What is the National Databank?

- The aim is to work with community partners to provide **free access to the internet** to those who are unable to get online
- The **National Databank website** has been co-designed by Good Things Foundation and The Lab @ O2
- Good Things Foundation have taken on running and management of the National Databank from **January 2022 - December 2023**
- **Virgin Media O2** and **Vodafone** have donated 46m gigabytes of data, and **Three** now joining too. Aim is to support over 500,000 people
- The website and processes will be **continuously developed** and improved over the next year
- We are hoping that **other Telecoms companies** come on board and we'll be able to provide from multiple networks



Who can receive free data vouchers?

Someone receiving data through the National Databank must:

- Be 18+ years old
- **AND** be from a low income household

And qualifies in one or several of the following statements:

- Has no access or insufficient access to the internet at home
- **AND/OR** has no or insufficient access to the internet when away from the home
- **AND/OR** cannot afford their existing monthly contract or top up



Data available

O2 data

- O2 pay as you go SIM cards provided (to be used with data vouchers)
- Data vouchers each provide **7GB, free calls and texts** for 30 days from activation
- Vouchers can be issued for **1 - 6 months**



Vodafone data

- SIM cards arrive preloaded with data
- **20GB, free calls and texts** for 30 days, refreshes automatically for **6 months**



Next steps...

What ideas do you have for the Kingston Digital Inclusion Network in future?

- Further collaboration / joint working?
- Collective voice?
- Topics / speakers you'd like to hear from?

1,2,4,All

