

What can I offer learners?

Question	Answer
When am I available to support people? (Think about days, times etc)	
How many learners can I see in that time?	
How many sessions should I offer them and how often?	
Could I offer remote support (via phone or video calling e.g. Zoom)?	
Where am I prepared to go for face to face support? (Think about travel times, costs, public transport or parking etc)	
Are there any safeguarding measures I need to put into place? (Think about letting someone know when and where you are meeting a learner, consider buddying up with another Champion, what would you do if you had a concern?)	
Equipment – will I take my own or will learners need to bring theirs?	
What do I feel confident to support people with? E.g. email, internet, online shopping etc	
Any more courses I need to do first? E.g. Helping someone with an accessibility need or Making and saving money online.	