Digital, Data and Tech

RESOURCES

From Superhighways

CYBER SECURITY TIPS

Our short cyber security basics guide is a useful introduction to cyber security for staff, volunteers and trustees of small charities and community groups. Includes tips for strong passwords and device protection.

CREATING A DIGITAL AND TECH BUDGET

Our short guidance will help your small organisation plan for digital, data and tech needs. Includes an example budget and Excel template to help you fund a fit for purpose infrastructure.

DATA ABOUT THE VCSE SECTOR

We've created a tool that provides people an accessible, interactive way of exploring London's amazing VCSE sector. Check out our dashboard and let us know how we can improve it.

CHOOSE AND IMPLEMENT A NEW DATABASE

Help small charities make sound choices when considering a new database. Includes templates to aid planning and implementation.

VOICE ONLINE COMMUNITIES

Free websites for small local charities and community groups. Superhighways offer training and advice to get started, with regular refresher training for admins. Apply for a website in the London area.

CHARITY DIGITAL SKILLS REPORT

The Charity Digital Skills Report is a crucial barometer of digital skills, attitudes, and support needs across the sector. Great for understanding need and going for funds. 2025 results out soon.

www.superhighways.org.uk   info@superhighways.org.uk

superhighways
harnessing **technology** for **community** benefit

How Superhighways can help you

Superhighways is a friendly team with a passion for helping local communities make best use of technology for social impact. We help small charities and community groups in London gain essential digital and data skills backed by the right tech to achieve their goals.

Our approach

Our approach helps us deliver high quality services and activities alongside, and for, small charities, grassroots organisations and our partners.

Relationship centred: we build meaningful relationships based on respect, honesty and care

Capability-minded: we are approachable and patient, encouraging learning by doing, where no question is a silly question

Committed to value: we meet people and teams where they are, finding the most appropriate and forward-thinking solutions

Enthusiastically curious: we are always discovering new techniques and tools, offering engaging ways of learning and bringing fun and playfulness to all we do

Community spirited: we foster collaboration and togetherness, connecting people with shared experiences for the good of the whole community, leading when appropriate

> **FEEDBACK...**
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> I've never found anything so informative, educational and useful.
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> The trainers were supportive, clear and interesting and gave me confidence to try new things and explore possibilities to use different tools.

Our offer to you

We can help you with lots of topics, from data collection and analysis to email marketing, databases and systems and setting up websites.

Training
Free and low cost interactive and practical live training to develop digital, data and tech skills. Attendees learn in a small group to help gain complex technical skills and learn from each other.

Tech support
Year round chargeable service for members to keep IT systems running smoothly. Support with managing systems e.g,M365, purchasing, setting up workspaces, security and much more.

One to one advice
Talk to us about your ideas, challenges and we'll do what we can to help or signpost you to useful resources and organisations. You can also practice what you have learned in training.

Website development
Consultancy and funded support to help you create and develop websites quickly and easily using a free community web building platform.

Data systems
Developing new and improved data tools, user groups, communities of practice and database support for systemic change in data use.

Resources
Step-by-step guides, video tutorials, and curated libraries of useful free and affordable technology suitable for small charities and community organisations.

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Newsletter sign up →

Superhighways is a project of Kingston Voluntary Action, Charitable Incorporated Organisation number 1160403

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